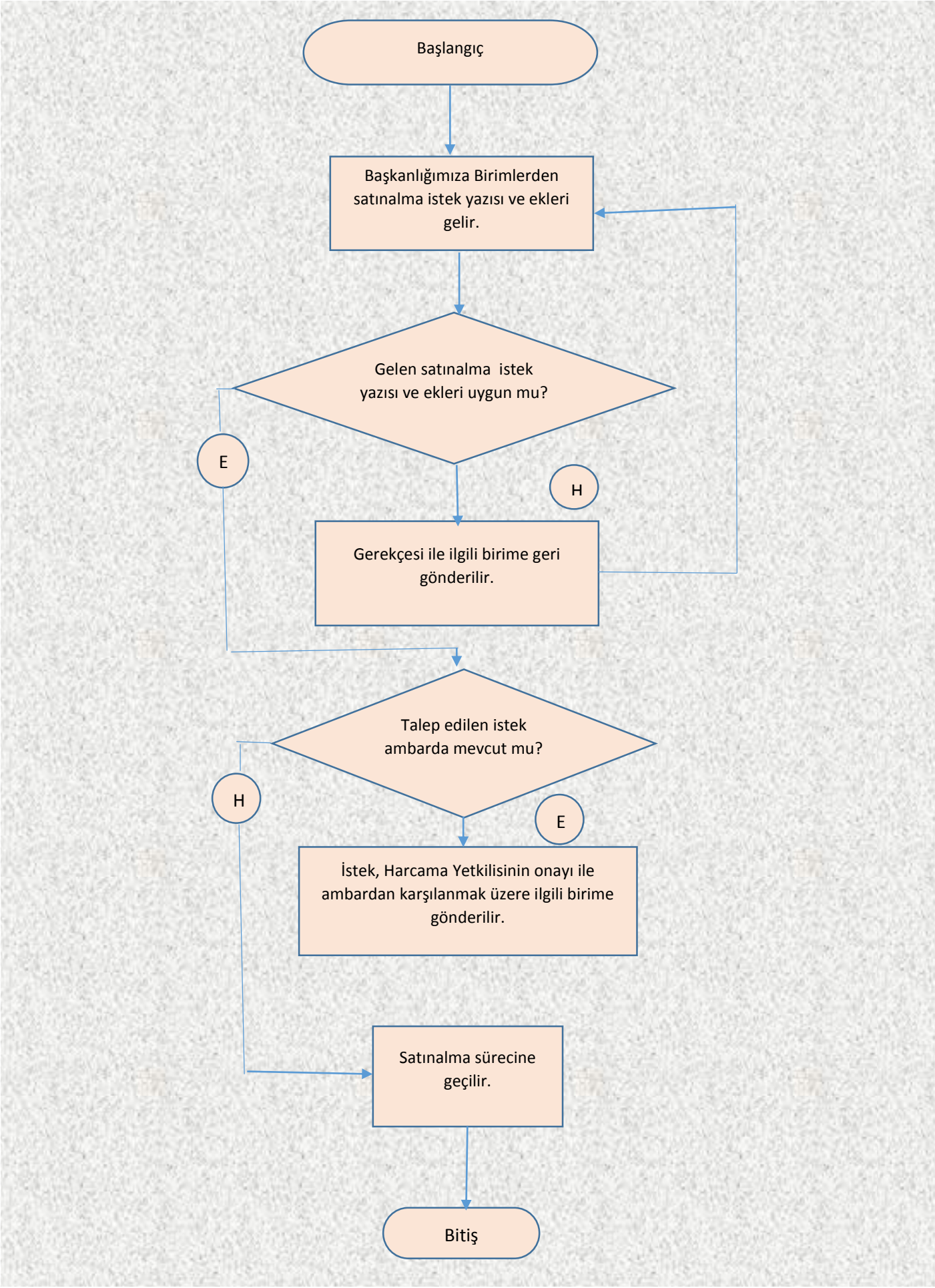SATINALMA BİRİMİ TALEP DEĞERLENDİRME İŞ AKIŞI